

# ASANTE® News

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## Acting on Asante Values Brings VIA Recognition

Excellence, respect, honesty, service and teamwork? Anne Hansen has each of those values, and a marble award to show for it.



Anne was one of five Asante employees recognized late last year as winners of the annual Values in Action Awards, which are given to those whose service or behavior exceed expectations and reflect the organization's core values. The winners were commemorated at a luncheon hosted by the Asante Executive Team, and each received a \$100 gift certificate and a marble VIA sculpture.

Anne – a registered nurse and clinical nurse specialist (CNS) in the Asante Rogue Regional intensive care unit – has been described as a “shining star” by critical care leaders. She has worked at Asante for 12 years.

As a clinical nurse specialist, Anne is responsible for developing critical care nursing practice standards. She reviews and revises policies and procedures, protocols, order sets, forms, clinical pathways and care plans. She also serves as the nurse chair of Asante Rogue Regional's ICU and Clinical Core teams, Cardio-Pulmonary Arrest Team, Sepsis Committee and Ventilator Acquired Pneumonia Committee. She serves as a consultant to various other

committees.

“She attends many of the same committees and councils that I attend,” Jo Lynn Wallace, Asante Rogue Regional's vice president of nursing, wrote in a letter nominating Anne for the VIA award. “I have seen her function very effectively under some of the most difficult circumstances....”

“She always maintains a professional demeanor and seeks to understand before being understood,” Jo Lynn said. “She doesn't hesitate to speak up when she has a differing opinion on an issue, but she remains open to diverse opinions and is a great facilitator for consensus-building.”

Anne and other clinical nurse specialists partnered with performance improvement leaders to create a hospital-wide task force to improve the nursing roles in bedside handoffs and hourly rounding.

She developed and received pilot funding from the Asante Foundation for a Critical Care Resource Nurse Program, which is intended to make a seasoned critical care nurse available for regular checks – and intervention, as necessary – on high-risk patients, and to respond to all rapid-response and code blue calls outside the critical care units. The program began last June with two critical care nurses funded for eight hours per day and six days per week, and has received what Jo Lynn Wallace described in her nomination letter as “overwhelmingly positive feedback” from nursing and medical staffs.

“Anne is our go-to person when complicated issues arise,” Dr. Somnath Ghosh, medical director for Asante Rogue Regional's intensivist program, said in supporting the VIA nomination. “She is very affable and commands great respect from the intensivist team. “Whenever we have issues with equipment or any one of the multiple protocols, she is very responsive to our needs and concerns, and addresses them right away.”

The other winners of Asante's most recent VIA Awards are Gwen Bratton (Corporate Finance), Kathy Gallego (Asante Three Rivers Respiratory Care), Paula Munson (Asante Three Rivers Environmental Services) and Ivy Swofford (ITS). Each will be individually highlighted in upcoming editions of Asante News.