

Welcome to
Better Health

A Weekly Update
for Asante Employees

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every day, every time.

ASANTE® News

ASANTE ASHLAND COMMUNITY HOSPITAL | ASANTE PHYSICIAN PARTNERS | ASANTE ROGUE REGIONAL MEDICAL CENTER | ASANTE THREE RIVERS MEDICAL CENTER

VIA Recipient Leads by Example

She listens. She cares. She picks up shifts when her unit is short-staffed. She knows how her department interacts with other departments, and resolves issues before they get out of hand.



And the volume of letters – 11 of them – nominating Paula Munson in the most recent round of Asante Values In Action Awards is a pretty strong indication that she has the respect and support of her coworkers.

“She is a person that goes above and beyond what is expected and has always been willing to lend a hand when a question is asked or assistance is needed from (Environmental Services),” Ron Boettcher, a facilities engineer at Asante Three Rivers Medical Center, wrote in his letter nominating Paula for the award.

The VIA awards are given each year to those whose service or behavior exceeds expectations and reflects the organization’s core values of excellence, respect, honesty, service and teamwork. Last year’s winners were commemorated at a luncheon hosted by the

Asante Executive Team, and each received a \$100 gift certificate and a marble VIA keepsake.

Paula has been an Environmental Services Assistant at Asante Three Rivers since March 2003. She serves as the day shift lead, and her duties include coordinating linen service for the hospital.

“She resolves any problems that we have by having a positive attitude, and seeks help from others,” Liz Bevilla, who also serves as an Environmental Services Assistant, said in her nomination letter. “She supports the team by finding coverage when others want vacation time. She calls in people when we are overwhelmed on the floor, or she helps us. She works on weekends when we are short-staffed.”

Others described her attention to detail, her respect for others and her deep knowledge of Environmental Services’ relationships with other departments in the hospital.

“I just want to thank you, Paula, for your understanding and everything you do for us in the EVS Department,” coworker Edna Minton wrote in her nomination letter.

Other winners of Asante’s most recent VIA Awards are [Anne Hansen](#) (ARRMC Intensive Care), [Gwen Bratton](#) (Asante Corporate Finance), [Kathy Gallego](#) (ATRCM respiratory and cardio therapy) and [Ivy Swofford](#) (ITS). Each has been individually highlighted in Asante News.

Asante News is published every Tuesday. Deadline for submission of articles is every Friday. Send via e-mail to asantenews@asante.org.

Question or suggestions: Call Communications and Marketing at (541) 789-3510 or extension 13510.