

Welcome to
Better Health

A Weekly Update
for Asante Employees

Every patient,
every day, every time.

ASANTE® News

ASANTE ASHLAND COMMUNITY HOSPITAL | ASANTE PHYSICIAN PARTNERS | ASANTE ROGUE REGIONAL MEDICAL CENTER | ASANTE THREE RIVERS MEDICAL CENTER

Employees Asked to Take Patient Experience Survey

All Asante employees will have the opportunity beginning this week to add their two cents' worth to an initiative that will improve customer service and shape the "Asante Experience" over the next several years.



An online "Patient-Centered Excellence Survey" is a first step in the assessment phase of the initiative. Employees will receive an email this week with instructions on how to participate in the survey, which will take about 10 to 15 minutes to complete.

BLG/HealthStream Company, a national firm focused on improving patient-centered excellence, will administer the survey and tabulate its results, to protect the confidentiality of all respondents.

The results of this month's BLG survey will be shared in a future issue of Asante News. The survey will not replace the annual Press Ganey Employee Partnership Survey, which will be administered later this year.

Asante News is published every Tuesday. Deadline for submission of articles is every Friday. Send via e-mail to asantenews@asante.org.
Question or suggestions: Call Communications and Marketing at (541) 789-3510 or extension 13510.