

Welcome to
Better Health

A Weekly Update
for Asante Employees

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every day, every time.

ASANTE® News

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Employee Spotlight: AACH's David Lubina

He started with Asante Ashland Community Hospital at age 19. Ten years later, David Lubina is a husband, father and patient access lead for the registration desk. David shares how he feels about his co-worker and patients. And clowns.



Department: Patient Registration

Asante Ashland Community Hospital employee for: 10 years

Why did you choose to work here? I knew health care is where I wanted to work, and my mother talked me into applying. Thank you, Mom!

What co-workers do you rely on? I

rely on all my co-workers regularly to be here – to help our patients' days go smoothly, and to help with patient satisfaction.

Which departments do you interact with the most? Lab, Radiology, Respiratory, Same Day Surgery, ED, MedSurg. Registration is on the front lines, so we're the starting point for the patient experience at AACH. We communicate with other departments on the patients' orders, getting patients and their families around, answering questions they may have, and generally just helping out wherever is needed.

Who's your funniest co-worker? Calvin Watkins, the cook here at AACH. Calvin is hilarious and an awesome guy.

What don't people know about you? I have worked at AACH since I was 19 years old. My daughter Lillian is 8! I like clowns.

How do your friends describe you? Outgoing and funny.

What makes you excited about coming to work? The people! Our patients are great and my fellow co-workers are great as well. I look forward to coming to work and making everyone smile.

What act of kindness have you seen at AACH that moved you to tears? Years ago I witnessed a hospitalist talking with a patient about her care and they were both crying. The doctor was so compassionate and caring that she cried with patient. I have never seen a doctor care so much about one of their patients.

As a child, what did you think you'd be when you grew up? A doctor or a surgeon.

What's the wisest thing anyone has ever told you? Be a leader, not a follower.

What else should we know about you? I am a family guy. I spend a lot of time with my wife and little girl – when I'm not golfing! I also like to cook; I love to barbecue.