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Anthem Cyber Attack Raises Questions at Asante

Asante has received questions from employees over the past few days about whether last week's cyber attack targeting Anthem BlueCross BlueShield will have any affect on members of the Asante Health Plan, which is administered by Regence BlueCross BlueShield of Oregon.



The bulk of the stolen data is believed to have come from the 14 states in which Anthem operates – and Oregon is not on that list – but Regence officials are continuing to investigate whether the security breach may have included data from any Asante employees.

For example, data from Regence-covered employees who received medical care while traveling in an Anthem-affiliated state could have been compromised. Regence and Anthem are separate, independent licensees of the BlueCross and BlueShield Association, but health care providers in states where Anthem operates could share the data of Regence customers while processing claims for treatment.

Anthem operates in California, Colorado, Connecticut, Georgia, Indiana, Kentucky, Maine, Missouri, Nevada, New Hampshire, New York, Ohio, Virginia and Wisconsin.

“While the incident occurred in Anthem’s system, Regence is actively working with them to understand the full scope and potential impact on the limited Asante data housed by Anthem,” Regence BlueCross BlueShield of Oregon said in a statement. “Should there be any impact to Asante employees, they will be notified and offered credit monitoring and identify protection services free of charge.”

Asante will continue to keep employees informed as more information becomes available. Regence has prepared a [“frequently asked questions”](#) web page to address the Anthem issue.

More information about last week’s security breach is available on [the Anthem website](#), or by calling the company at 1-877-263-7995.

Regence has cautioned its customers that there have been reports of phishing scams related to the Anthem breach. “Neither Anthem nor Regence is calling members regarding the cyber attack and is not asking for credit card information or social security numbers over the phone,” Regence said.

Asante News is published every Tuesday. Deadline for submission of articles is every Friday. Send via e-mail to asantenews@asante.org.
Question or suggestions: Call Communications and Marketing at (541) 789-3510 or extension 13510.