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Better Health

A Weekly Update
for Asante Employees

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every day, every time.



ASANTE® News

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Employee Engagement Survey Ends This Week

Participation has picked up in this year's Employee Engagement Survey, which will wrap up at midnight on Friday. As of Tuesday morning, a total of 68 percent of employees across the organization had completed the survey – up from 38 percent a week earlier.



Response to the survey will need to continue at a similar pace, if Asante is to match last year's record participation rate of 82 percent. The anonymous survey, administered by Press Ganey, is intended as a mechanism to make employees' voices heard.

The entities leading the way in participation for this year's survey are Asante Physician Partners, with an 88 percent participation rate, and Asante Corporate, with 84 percent. Asante Three Rivers is at 73 percent, Asante Ashland Community Hospital at 74 percent and Asante Rogue Regional at 60 percent.

Each employee should have received an email invitation from Press Ganey on July 6, with a survey link and individual password. Those who were unable to locate their original survey invitations should have been sent reminder emails from Press Ganey last week. For survey support, contact Press Ganey's support line at hdesk@pressganey.com or call 800-849-2292, option 1.

Responses are being tallied by the survey firm, and no one at Asante will ever see individual answers. Press Ganey conducts employee and patient satisfaction surveys for more than 1,000 health care organizations throughout North America.

Asante employees whose computers are still running the Windows XP operating system may have difficulty accessing and completing the survey. They can go to a computer kiosk in their facility and access the survey on a computer with an updated operating system; forward the invitation to their personal email address and complete the survey on their home computer; or access the survey link from a smart phone or iPad.

The survey, which takes 15 minutes or less to complete online, will help Asante leaders learn how employees feel about the organization and their jobs – both the strengths and areas in which improvement is needed. By participating in the survey and sharing their thoughts, employees will help Asante achieve its vision of medical excellence, outstanding customer service, and being a great place to work. The survey includes two open-ended questions that give employees opportunities to offer specific input. But respondents are reminded that comments will be transcribed word-for-word, so their answers should not include details that might identify them.

All employees who were hired prior to May 1 should receive survey invitations by email. Physicians and advanced practitioners with Asante Physician Partners are not included in the survey. Employees will have an opportunity to review their departments' results when the reports are finalized this fall.